

SATISFACTION GUARANTEE

100% CERTAINTY ...

... is almost impossible to find in life. Not even BONREAL can guarantee that for the sale or rental of your property. But we do guarantee that we will dramatically increase the chances of marketing your property in a minimum of time and at the best price possible.

10 OBJECTIVELY VERIFIABLE CRITERIA ...

- High professional competence of your BONREAL real estate consultant.
- Friendliness and discretion by the BONREAL staff.
- Availability over the phone (from 8 am to 10 pm) – We will call you back in under three hours.
- Reply to your online contact within 24 hours.
- Reliable transmission of promised information.
- Marketing your property at the highest professional level in German or English:
 - as a comprehensive property report containing all important data, images and drawings.
 - on the Internet (goes online within 48 hours after receipt of the written marketing mandate),
 - in the print media*,
 - on site* (*= if desired)
- Active customer support and regular update on the progress of marketing.
- Great flexibility when making appointments, seven days a week.
- Punctuality in keeping appointments.
- If requested, we can arrange/coordinate: financing, attorney/notary public, insurance, architect/builder, disposal/clear-out, interior decoration, removal firm.

1 CONSEQUENCE ...

Should you determine any discrepancies between the afore mentioned SATISFACTION GUARANTEE items and your current experience with the marketing of your property by BONREAL, you can withdraw from the existing marketing contract or demand a reduction in our fees up to a complete cancellation of the fee.

**TO PROMISE
SATISFACTION
MIGHT BE REAL,
TO GUARANTEE IT,
IS BONREAL.**

