



We attach great importance to the protection of personal data, which is also required by law. The processing of your personal data takes place in accordance with the provisions of data protection legislation. The following overview contains information about the most important aspects of the processing of personal data.

CONTROLLER

BONREAL Immobilienvermittlung GmbH, 1010 Wien, Kärntner Ring 5-7/7. Stock, Tel.: 0664 266 73 25

DATA PROTECTION OFFICER

No data protection officer has been appointed, since there is no statutory obligation to do so.

THE PURPOSES FOR WHICH WE PROCESS YOUR DATA

For the management of potential and existing customers as part of real estate brokerage (including electronically generated and archived text documents, such as correspondence). These are master data (e.g. first and last name, title), contact details (e.g. mailing address) and, in most cases, communication data (e.g. e-mail address) and identity data. In addition, these may also include data on the business relationship and the provision of services, or data in connection with real estate transactions (e.g. mortgage).

FROM WHICH SOURCE DO THE PROCESSED PERSONAL DATA ORIGINATE?

Most of your personal data we process were disclosed by you, for instance as part of a query for a specific real estate property, or when you placed a brokerage order for such a property. In some cases, you gave a written consent to one of our cooperation partners to transfer your personal data to us. Moreover, the data may have originated from publicly accessible sources (e.g. land register and companies register).

LEGAL BASIS

Contract, contract initiation (brokerage contract) and statutory basis. We are real estate agents, therefore we process your data for the purposes of real estate brokerage: processing for contract performance purposes (e.g. sale and rental order), contract initiation, justified interest, statutory basis, or processing on the basis of your express consent. Of course, you may withdraw this consent any time.

HOW LONG WE STORE YOUR DATA

The data will be kept during the period of the contractual relationship and, after its expiry, for as long as statutory retention periods require or limitation periods for potential legal claims have not yet expired.

WHOM DO WE TRANSFER YOUR DATA TO

We store and process the personal data transferred or disclosed to us only to the extent required for the execution of the contract (brokerage contract). Such transfer only takes place in the smallest possible extent and only where it is necessary for the execution of the contract, is established by law, or a justified interest of third parties involved in the transaction exists.

Possible recipients are:

- Departments of the company which are involved in the transaction.
- Third parties involved in the transaction (individuals necessarily participating in the transaction, other real estate agents, brokerage platforms, building management companies, financing companies, private and public sector entities that may publish or require information on properties, insurances).
- Service providers of the controller (e.g. tax consultant, payroll accounting, attorney) and authorities (social insurance, tax office, other authorities), legal representatives (in enforcing rights or defending claims, or as part of governmental procedures), or companies operating as processors as part of the servicing of the IT infrastructure (software, hardware).



Under no circumstances will your data be transferred for advertising purposes or the like. Our employees and our service providers are obliged to keep data confidential and to comply with the data protection provisions.

DATA PORTABILITY No right to data portability exists.

COOKIES We do not use any cookies relating to personal data.

SOCIAL NETWORKS We do not transfer any data to social networks.

WEB ANALYTICS

Our website uses functions of Google Analytics (GA), a web analysis service of the US company Google LLC, (headquartered in Mountain View, California, United States). For this purpose, Google Analytics uses cookies that allow it to analyse the use of the website by its users. The data generated in this manner are transferred to the provider's servers and stored there for a maximum period of 18 months.

You may refuse the use of cookies by selecting the appropriate settings in your browser. In addition, Google offers a free tool (browser add-on) that allows you to prevent data from being stored by Google Analytics. You can download and install this tool at <https://tools.google.com/dlpage/gaoptout?hl=en>.

We have concluded a corresponding data processing agreement with the provider.

For further information about data protection by Google Analytics, go to:

<https://support.google.com/analytics/answer/6004245?hl=en>

Data processing is based on the legal provisions of Section 96 para.3 Austrian Telecommunications Act (TKG) and point 1(a) (consent) and/or 1(f) (legitimate interest) of Article 6 GDPR. Our legitimate interest within the meaning of the GDPR is the improvement of our services and our website.

A transfer to recipients in a third country (outside the EU) or to an international organisation is not foreseen.

No automated decision-making (profiling) takes place.

It is neither contractually nor statutorily required that you provide your data, nor do you have any obligation to do so. The data is required, however, so that the contractual relationship can be managed properly.

As data subject, you basically have the right to access, rectification, erasure, restriction, and objection. As regards the exercise of your rights, please contact:

BONREAL Immobilienvermittlung GmbH, 1010 Vienna, Kärntner Ring 5-7 / 7th floor, e-mail: office@bonreal.com

If you believe that the processing of your data violates data protection laws, or your claims under data protection have otherwise been infringed, you are free to lodge a complaint with the data protection authority.